

## 12,000 Seat Global Imaging and Deployment

A global human resources services firm found itself with a disparate Global computing environment. It was decided that centralized management of its 12,000 workstation images would be implemented in order to assist the



company in reaching its goal of operating its 26 global locations as a single worldwide company.

The technology chosen to achieve this goal was Microsoft Server 2003 running Systems Management Server (SMS) - 2003. The first step in the project was to do a comprehensive assessment of what software was operating on desktops throughout the company. It was discovered that there were more than 500 different applications installed on desktop and laptop computers in the US alone.

The second phase of the project was to develop a common platform image that would serve as the base from which all individual workstation images would be constructed. The base image would be deployed via SMS or the Ghost utility to a new platform. The SMS client would then be initialized which would then deploy the specified applications for the targeted machine. This process significantly reduced the manpower required to deploy desktop computers across the company. Additionally, many of the functions of this new process were now automated which greatly reduced deployment time.

With the expertise of Interphase Systems consultants, the Global Imaging and Deployment project was very successful. The Client was extremely satisfied with their new desktop provisioning process which yielded reduced labor costs and improved efficiencies.