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FOR IMMEDIATE RELEASE

Interphase Systems Launches Managed IT Solution for BioPharma Companies

Ready-IT is a cost-effective Platform-as-a-Service solution for managing IT

Plymouth Meeting, PA—November 19, 2009—[Interphase Systems](http://www.interphasesystems.com), Inc., a premier management and technology services organization, announced today [the launch of Ready-IT™ BioPharma](#), the industry's first fully managed IT platform built specifically for biopharma and other life sciences companies. Ready-IT includes a complete IT systems infrastructure and application suite, combined with embedded regulatory compliance and disaster recovery.

“For life sciences companies focused on developing, licensing and marketing their products, IT is often the last thing on their minds—until something goes wrong,” said John Biglin, CEO of Interphase Systems. “We’ve heard directly from industry CEOs, CFOs and Board members that there is a clear need for a reliable, secure and cost-effective IT solution to replace their existing systems that lack standardization, regulatory compliance and disaster recovery capabilities. Ready-IT provides a solution to these business risks and IT challenges at an affordable cost, allowing companies to focus their time, resources and energy on developing and marketing their products.”

Early and mid-stage biopharma, biotech, pharmaceutical, medical device and other life sciences companies that sign up for Ready-IT BioPharma will have access to a fully managed Platform-as-a-Service (PaaS) offering, which includes the same enterprise technologies that Big Pharma relies on, from companies such as Microsoft and VMware. Components of the platform include corporate e-mail, document management, contract management, online training services and information security services. Related applications and support services, including PC/laptop provisioning, asset management,



ERP, CRM, VOIP-based telephony and voicemail, are also available as add-on options to Ready-IT.

“From our years of experience providing outsourced technology services to clients in this industry, we know that they have limited time, money and resources available to develop and manage a comprehensive IT department,” said Biglin. “IT becomes a cumbersome necessity for companies who can’t hire a full IT staff, or invest significant money in reliable infrastructure and software, with suitable security, business continuity and regulatory compliance.”

In addition to the core software systems that Ready-IT customers will have access to, the platform also provides regulatory compliance services, which certify each client’s Ready-IT environment, and provide a layer of compliance assurance to each customer including a core set of operational policies, SOPs and standards. Since many emerging and mid-stage companies do not have proper systems or procedures for system recovery in the event of a major disaster, Ready-IT includes built-in disaster recovery capability via a secondary data center, which ensures the recovery of business systems within hours, in the event of a disaster.

“We understand how complex and costly it can be to build an effective disaster recovery (DR) plan,” stated Michael Walsh, Director of Managed Services for Interphase Systems. “Providing built-in DR will protect biopharma companies from downtime vulnerabilities and give the executives and their investment groups the confidence to sleep at night, knowing that their business-critical systems are protected.”

Ready-IT is provided as a PaaS subscription model whereby clients pay a monthly fee per user, rather than investing heavily in hardware, software and labor to build, configure, manage and maintain their IT systems. For more information, please visit www.interphasesystems.com/ready-it/ or contact Michael Walsh at 610-276-5500.

ABOUT INTERPHASE SYSTEMS, INC.

Interphase Systems, Inc. is a premier management and technology services organization offering architecture, strategy, implementation, regulatory compliance and managed services. With offices in Plymouth Meeting, PA, and Bedminster, NJ, Interphase Systems helps clients in the healthcare, pharmaceutical, financial services, legal and other industries maximize the benefits of their investments in technology and IT operations by providing innovative analysis, design, and solutions to meet customer needs. With three



unique practice areas, Interphase specializes in all aspects of compliance and corporate governance, enterprise infrastructure, and strategy services. Interphase provides several managed services solutions, including Ready-IT™, Ready- CAPA™ and others. For more information, please visit www.interphasesystems.com.

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